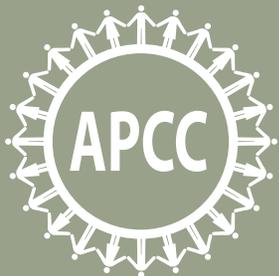


Albany Park
Community
Center

Annual Report 2013





We are proud to show you a review of our very productive year at APCC. Together with our partners in commerce, government as well as neighbors and supporters, APCC is unstoppable. Our commitment to APCC's mission is in our minds at all times: *APCC educates and supports members of the community as they determine their own path of growth and development by providing diverse program and services for individuals, families, groups, and businesses.* We challenge you to join us in the work we have begun to search for new ways to do the most good with the resources at hand.

Harold Rice, Jr.
Chief Executive Officer

Peggi Boyd
Board Chariman

GREATER OUTCOMES THROUGH COLLABORATION

Albany Park Community Center has taken a strong approach and commitment towards evaluating both quantitative and qualitative outcomes of its work. We have been doing this for the past four years and are part of what's known as the Chicago Benchmarking Collaborative, which consists of six other non-profit agencies in the Chicago area.

The Chicago Benchmarking Collaborative, launched in 2009, is an alliance of seven education and human service agencies that collectively work with more than 12,000 low-income individuals throughout some of Chicago's most underserved neighborhoods.

MISSION

- Build a cross-agency and cross-sector infrastructure through which agencies collect carefully vetted data, share best practices, and track the efficacy of data-driven strategies for program improvement
- Utilize this infrastructure to exponentially increase member agencies' abilities to positively impact clients
- Assess methods and results to create a replicable model of collaboration
- Set standardized desired outcomes
- Employ uniform, research-based assessments
- Track data in a shared databased
- Discuss findings together
- Implement data-based program improvements

CHICAGO BENCHMARKING COLLABORATIVE MEMBERS:

Albany Park Community Center
Chicago Commons
Children's Home + Aid
Chinese American Service League
Christopher House (Project Manager)
Erie Neighborhood House
Gads Hill Center



COLLABORATIVE CASE STUDY

Program Areas

Early Childhood Education

In 2011, as a result of comparing data, the agencies identified early childhood math education as an area for improvement across all organizations. On the Teaching Strategies GOLD assessment, children in 3-5 year-old classrooms scored an average of 3.3 in math across all agencies.

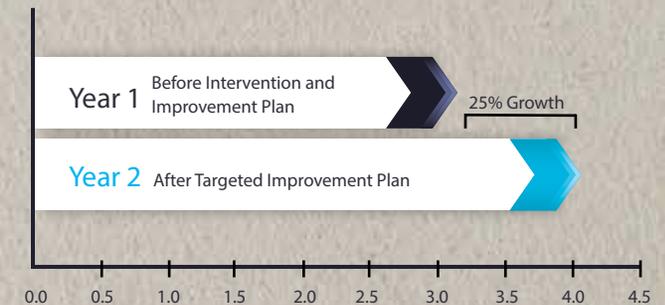
Using Collaboration to Define a New Best Practice

To improve math scores, the Collaborative organized a 6-month math professional development cohort for teachers from all member agencies. This cohort was designed and run by Christopher House's Associate Director of Curriculum. Through classroom observation, analysis, discussion, and exploration of research-based methods, teachers learned to use mathematical language to promote conflict resolution, construct knowledge and develop creative and critical thinkers.

Result

The average math score across all participating agencies increased to 4.12 - a 25% gain. The math cohort has become an ongoing cross-agency professional development program.

CASE STUDY: Math Scores - Improvement Plan Yields Significant Result - 25% Increase in One Year



COMMUNITY DEVELOPMENT



The reach and scope of APCC's community development activity grew considerably in 2013. Programs to support community development now reach throughout the city.

APCC continues to invest in the community despite strained budgets and diminished government funding. Leadership from APCC in legislative, commercial and civic efforts must continue to sustain growth that benefits everyone in the neighborhood, the city, and towns throughout Illinois. Strong demand from the community for training and support for new business owners as well as employment assistance for job seekers as they struggled to attain well-paying jobs was unrelenting in 2013. APCC was up to the challenge.

GOVERNMENT RELATIONS

In these times of strained budgets and shrinking government funding, APCC has led lobbying efforts to keep our community engaged with our local and state representatives.

Through fiscal period 2013, APCC built on the steadfast support of Alderman Margaret Laurino from the 39th ward. In addition APCC hosted visits by Congressman Mike Quigley, Alderman Amaya Pawar of the 47th ward and Alderman Debra Mell of the 33rd ward.

APCC OFFICE OF BUSINESS PLANNING & DEVELOPMENT SERVICES

The goal of Albany Park Community Center's Office of Business Planning & Development Services is to improve

and serve Albany Park's commercial district and support the community as a whole. We recognize that it is important to be able to start and maintain businesses and that a strong connection between the business district and our residential areas is essential to the overall health of our community. APCC serves as a catalyst for economic growth, assures a stable atmosphere among our many ethnic businesses, provides leadership for the business community, and connects our neighborhood's businesses to larger, citywide technical assistance programs.

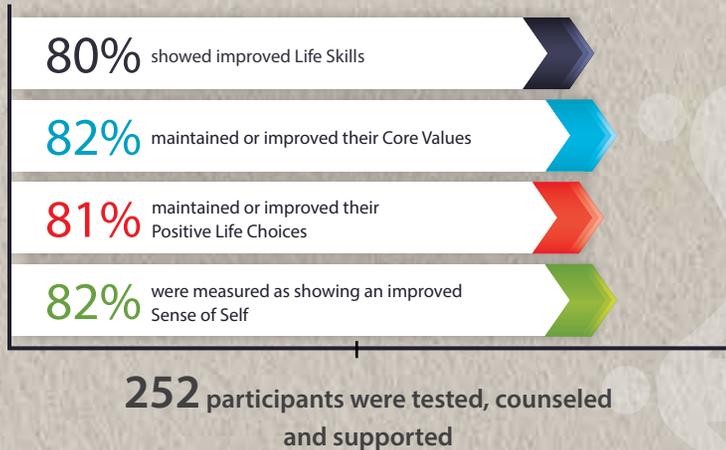
SPOTLIGHT ON JOBS

Innovative and comprehensive efforts of APCC programs for job seekers in 2013 netted very positive outcomes and accomplished this feat at costs far lower than comparable state-funded programs.

- **222** participants were counseled, trained and prepared for job interviews
- **104** placements were made
- **41%** of those placed gained jobs which provided benefits
- Average number of hours per week worked reached **37**
- Average wage these new workers received was **\$11.55**, while area average of similar programs across the nation was **\$10.46**
- **82%** of these new employees were still on the job a year later

COUNSELING PROGRAMS

APCC continues to invest in programs that support the most vulnerable people in our community. By providing mental health counseling to children and youth in local Chicago Public Schools and to clients — especially veterans — in the broader community, APCC is filling a critical gap in our state's healthcare system. At a time when mental health services are sparse or unavailable, APCC's Licensed Clinicians deliver professional support services at no cost to our clients. One-to-one and group counseling augmented with benchmark testing builds confidence with the goal of equipping clients with key life skills.



Eight out of **ten** of the children in counseling showed maintained or improved progress in key mental health categories.

VETERAN'S PROGRAMS

APCC supports returning veterans from the recent wars as well as veterans from past wars by connecting veterans with group counseling. APCC staff also helps veterans in the community access services they may need from the VA and other agencies. Recognizing the unique challenges of veteran unemployment, APCC offers specialized job training and placement services.

- **77** veterans were served in employment programs in 2013
- **57** of them were placed in employment, representing an impressive 74% placement rate



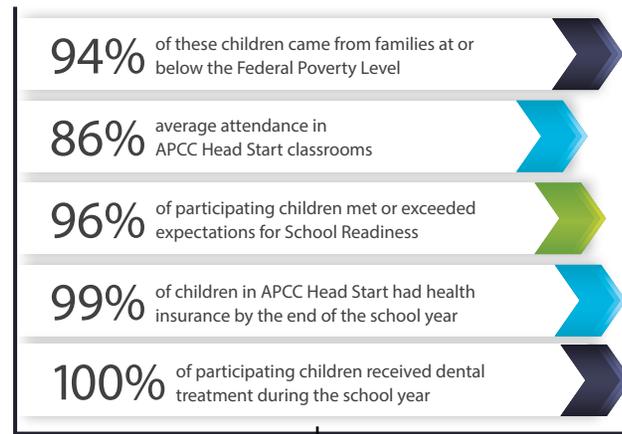
CHILDREN AND YOUTH DEVELOPMENT



A visitor entering one of APCC's four children's facilities is immersed in energy. Clearly, the people in the building are engaged and eager to see, do, and grow together. There is much more than cheerful banter and colorful art projects in progress in these facilities on any given day. APCC's excellence in program design and rigorous metrics for learning result in measurable outcomes that ensure participants are being prepared for lifetime academic and work success.

HEAD START: AGES 3-5

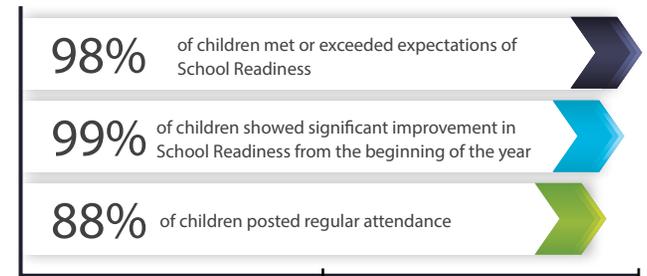
Head Start programs at APCC in Albany Park, Uptown and Lincoln Square served hundreds of children in 2013. The goal of coaching whole families as well as the children in our classrooms in English language skills, literacy, social-emotional and early-learning developmental skills is met with great enthusiasm by staff and participants alike.



385 children were served

PRESCHOOL FOR ALL: AGES 3-5

APCC Preschool classrooms continue to serve children across multiple zip codes in the city. Shrinking state funding and changes in Federal programs have not impacted the quality of instruction in our classrooms. APCC continues to invest in top-notch staff to make the most of each school day.



67 children were served

APCC staff lends strengths that we believe add real value for our smallest participants in both our Head Start and Preschool For All programs:

- Cultural Sensitivity
- Staff Diversity
- Staff Consistency

Our teachers work at a very high level to be effective in classrooms where many languages are spoken. The average tenure of eleven years among the teaching staff sets APCC programs above and apart. Even vastly more expensive private preschool programs may not have the breadth and depth in staff certifications and experience found in APCC classrooms.

SCHOOL AGE: GRADES K-6

Children of school age need support and guidance to maintain positive momentum for academic success. APCC works to boost the skills that may make the difference between failure and success in the years before high school. Testing of the 184 participants in 2013 has shown some encouraging results:

- 81% of students enrolled increased their rate of attendance in their respective Chicago Public Schools
- 43% of participants maintained or improved their GPA, far above the results achieved by Chicago Public Schools
- 70%-80% of students tested showed increases in their sense of competence, initiative, ability to communicate effectively and ability to think through and solve complex problems

Investment by APCC in these programs makes a real difference in these students' lives. We can happily report that student report cards are sporting more A's and B's with every year they participate.



IN 2014,
THE PRESCHOOL PROGRAM
WILL BE OPEN FOR FEE-BASED
ENROLLMENT. PROGRAMS
IN ALBANY PARK, UPTOWN,
AND LINCOLN SQUARE WILL
FEATURE PRESCHOOL AND
CHILDCARE ENROLLMENT
AT AFFORDABLE RATES.



ADULT EDUCATION



Our core mission at APCC's Adult Education Program is to help our members build stable lives. APCC is frequently the first organization to extend a helping hand in a newcomer's journey. Most participants in Adult Education are newly arrived to the United States. The many languages spoken within APCC (40 at last count!) can be a massive help for our newest neighbors. APCC Adult Education classes and one-to-one tutoring have proven to be a key factor in gaining proficiency in English. Improved English comprehension and conversation in turn builds the confidence needed to seek rewarding employment, furthering their journey to citizenship. APCC strives to help each of this year's 1,237 students achieve a better life.

EDUCATION FOR A BETTER LIFE

Many of our students are recent immigrants who may have seen their educations interrupted by poverty, discrimination, or displacement by war. Through interviews and individual testing, students are placed in basic or intermediate classes designed to quickly build skills and confidence. In addition to classroom time, students benefit from one-on-one tutoring from APCC staff and volunteers. This individual attention helps to boost our measurable outcomes in the following key programs:

- ESL – English as a Second Language
- ABE - Adult Basic Education
- GED – General Education Development

FAMILY LITERACY

Thirty years of experience has led to refinement of APCC's Family Literacy Program. This program is free of charge to participants and is designed around serving both parents who attend ESL classes and their one-to-three year old children. Employing interactive literacy activities between adults and their children, we find parents can be better partners in their child's education and that learning extends out of the program and into the home. This multi-generational approach is an important contributor in building stronger families, social supports, and meeting personal and educational goals.

ADULT LITERACY TUTORING

2013 marks a first for the Adult Literacy Tutoring program; the average number of hours spent with each student reached 35! This figure represents a total that seemed out of reach just a year ago, when that average was just 21 hours. Our staff, volunteers, and the students pulled together to post this inspiring result. Other impressive statistics from this office include:

- **440** participants were instructed this year
- **173** volunteer tutors stepped forward to serve
- **78%** of students persisted in attending classes for at least 6 months
- **2:1 ratio** of students to volunteers was achieved
- **80%** of students who pre-tested showed improvement in their literacy levels
- **62%** of students advanced a full level in their classes

COMPUTER TECHNOLOGY CENTER

When funding was disrupted this year, APCC's Computer Technology Center fortified its ability to continue providing this important service to the community by expanding the number of trained volunteers in the program. Thanks to the considerable efforts of staff and volunteers, we were able to continue delivering this critical resource to 1,500 community members. APCC has

invested in the latest technology to keep our Computer Technology Center at the forefront of connectivity. Popular reasons to log on included job searches, online instruction modules, and connecting with family and friends from home countries across the globe.

CITIZENSHIP TRAINING

In early 2013 APCC was featured in the nationally-televised series *Constitution USA*. The third episode of the four-part PBS program highlighted the citizenship programs at APCC. From the moment the show's host, media personality Peter Sagal, walked along the sidewalk in front of APCC's Kimball Street facility to open the series, the world got a good look at our model program to prepare immigrants for attaining U.S. citizenship.

In 2013 APCC citizenship training is a hallmark program which supports immigrants striving to attain U.S. citizenship.

- **268** students attended classes
- **194** students enrolled for the first time
- **98%** of participants passed their citizenship interviews in 2013



FOOD PANTRY



According to the Food Research and Action Center, hungry children have compromised immune systems and are two to four times as likely as nourished children to develop health problems—ranging from the relatively minor to potentially fatal. Childhood hunger also impairs cognitive development. Kids who don't have enough to eat do worse academically, do worse socially, and risk becoming so impacted—even by only temporary food insecurity—that recovery becomes impossible.

Most people tend to think about hunger during the holiday season. We see a ton of food drives occur right around Thanksgiving. But what happens during the rest of the year? Food insecurity is a year-round issue affecting millions of families and individuals across the country. The summer months are the most difficult time for our nation's food banks. During the school year, hungry children get the majority of their daily calories from free or reduced price school lunches. When school is out of

session, those calories must come from somewhere else. There are summer meal programs, but 17 million children face a greater risk of hunger during the summer because those programs are difficult to access and are often underfunded.

Through the efforts of Alderman Margaret Laurino the Albany Park Community Center (APCC) Food Pantry grew out of Queen of All Saints' Church's strong commitment to meaningful neighborhood outreach. With deep support from the church, APCC operates a Food Pantry out of our Kimball facility from 9 am until 12 noon on Fridays at 5101 N. Kimball Avenue. Out of this Food Pantry we served 18,119 individuals from 5,568 families last year. This is an all-volunteer staff of dedicated individuals who stock and serve people week in and week out.

FINANCIALS

Albany Park Community Center has been active across four decades. Accounting for the outcome of our work is beyond dollars and cents. Decisions made to introduce or continue services to our members are factored by Return on Mission, rather than Return on Investment. Through thick and thin, the team at APCC is committed to providing life-changing services and opportunities to neighborhood residents. APCC operates efficiently and strategically to be good stewards of the funds we receive.

Years Ended June 30, 2013 and 2012

Assets	2012	2011
Cash	\$ 262,322	\$ 827,698
Other Deposits	43,111	-
Contracts receivable	687,455	1,102,944
Due from subcontractors	108,438	157,573
Prepayments	72,856	44,297
Property and Equipment (Less accumulated depreciation)	917,169	1,003,413
Total Assets	2,091,351	3,135,925
Liabilities and Net Assets	2013	2012
Liabilities		
Accounts payable	\$ 250,768	\$ 278,099
Accrued liabilities	218,170	203,248
Deferred revenue	310,707	190,043
Capitalized Lease obligations	60,505	-
Current maturities of mortgage note	11,643	-
Current portion of deferred rent obligation	1,948	-
Mortgage note payable	524,832	547,080
Total Liabilities	1,378,573	1,218,470
Net assets		
Unrestricted	566,444	1,678,298
Temporarily restricted	146,334	239,157
Total Net Assets	712,778	1,917,455
Total Liabilities and Net Assets	\$ 2,091,351	\$ 3,315,925

LEADERSHIP/BOARD OF DIRECTORS



Senior Staff

Harold Rice, Jr.
Chief Executive Officer
Mary O'Reilly
Chief Program Liaison Officer
Paul DiCaro
Chief Financial Officer
Ewa Kulas
Senior Director of Adult Programs
Dina Evans
Senior Director of Children's Programs

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Labelmaster
Robert Bedford, Vice Chair
NEIU
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Panter Dawn and Associates
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North Shore Community Bank
Diane Kallenback
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Marsha Liu
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Stock Elementary School .
Rafik Talaty
Community Volunteer

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PFS Financial, LLC
Florence Stoller
Community volunteer

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NEIU
Roger Ted Johnson
Volta Elementary School
Jennifer Santoro
Cassidy, Schade LLP
Rebecca Starr
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DONORS

\$1,000,000+

City of Chicago-Department of Family & Support Services

\$500,000 — \$999,999

Illinois Community College Board

\$250,000 — \$499,999

Illinois Criminal Justice Information Authority
Illinois Department of Commerce and Economic Opportunity
Illinois Department of Human Services
Illinois State Board of Education

\$100,000 — \$249,999

Chicago Cook Workforce Partnership
Chicago Public Schools
Greater Chicago Food Depository
Illinois Action for Children
Robert R. McCormick Foundation

\$50,000 — \$99,999

Illinois Secretary of State
Uof I Chicago/Chicago Project for Violence Prevention

\$25,000 — \$49,999

Circle of Service
JRich Company, LLC
Leo S. Guthman Fund
Polk Brothers Foundation
Refugee and Immigrant Citizenship Initiative

\$10,000 — \$24,999

Elizabeth Morse Charitable Trust
JPMorgan Chase Foundation
Leonard C. Goodman Foundation
Third Sector Publications

\$5,000 — \$9,999

MKMB Restaurant Partners, LLC
North Shore Community Bank & Trust
U.S. Bank

\$1,000 — \$4,999

Anonymous
John Sneed
Peggi Boyd
Brendan Foster
Katherine Lindburg
Michelle McGuire
McMaster-Carr Supply Co.
James Morrissey

Northcenter Neighborhood Association
Quattro FPO Solutions
Swedish Covenant Hospital
Thorek Memorial Hospital
Whole Foods - Sauganash
Joseph Wisniewski
Woodridge Productions, Inc.

\$500 — \$999

Scott Ahlman
Anonymous
Emma Carollo
Violet Clark
Susan Dawn
Paul DiCaro
Andrea Ema
Deborah McCabe
North Park University
Lynda Olander
Mary O'Reilly
Julie Rau
Harold Rice
Jennifer Santoro
The APCC Associate Board
The Center for Student Missions
Walmart Store #5645
Ellen Weiss

\$250 — \$499

Anonymous
Barbara Dawn
Christine Drane
Bradley Hammer
Anita Kallman
Joseph and Audrey Lewis
Marsha Liu
Jamie Nicastrò
Cliff Shapiro
Cheryl Shuttleworth
Ronnda Simpson
Water Tower Financial

Up to \$249

Ahsan Akbar
Albany Park Grocery
Christa Alvarez
Bennett Anderson
Anonymous
Dennis Apostol
Kathryn Ballard

Nicolas Baria
Jennifer Barnes
Jacqueline Boland
Lisa Bower
Sandy Boyd-Jansen
Liana Bran
Brightstar Consulting Corporation
Lauren Buoy
Stephanie Chavez
Baldo Chavez
Richard Choi
Sunday Chuol
Martin Cournane
Pat Cowan
Kathleen Susan D'Alessandro
Yesenia Diaz
Thomas Dorgan
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Liz Edelstein
Jacquetta Ellinger
Gregg Elstien
Dina Evans
Darlene Fieberg
Christianne Flauta
Brian Furtsch
Garcia's Restaurant
Stephen George
Alyssa Gerace
Matt Golden
Kathleen Gombas
Daniel Gonzalez
Google
Elizabeth Granato
Andrew Gruber
Thomas Gunderson
Nancy Guzman-Torres
Mark Hafeli
Terri Hehn
Gisele Hennings
Jane Hernandez
Matt Hillen
Forest Himmelfarb
Joshua Hofstra
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Seth Johnson
Roger Ted Johnson
Mary Jursenas
Diane Kallenback

Kristen Kelly
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Stacy Kregel
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Ginny Landt
Cindy Larson
Rita Lavin
Esther Leal
Jin Lee
Jacqueline Levell
Ryan Lowry
Laura Luna
Anthony & Mary Ellen Mack
Jimmy Madla
Vanessa Magana
Kathy Maher
Paul Manyara
Suzanne Markin
Natasha Matza
Tracy Mayfield
Adam McKindles
Ann McNally
Lee-Ann Meredith
Rhys Miller
Fred Montoya
Luisa Moreno
Irving & Marilyn Naiditch
Jessica Newsome
Edward Ng
Autumn Norris
David Ofman
Sheila Olshansky
Zoraida Olvera
James O'Reilly
Melinda Owens
John Pady
Amaya Pawar
Jacki Peckenpaugh
Ira Pilchen
Popeye's Chicken
Elizabeth Raleigh
Joseph Ramirez
Kawal Rampersaud
Brooke Ramsey
Rapid Displays, Inc.
Michelle Reshel
Norman Rice
S & C Electric Company
Scott Saffro
Priscilla Sambiani

Dimitrios Saranteas
Donna & Ernie Schmid
Patricia Schoenberg
Rama Seedoo
Priscilla Solomon
Subway
Kathy Talan
Rafik Talaty
The Hot Dog Station
Astrid Thepsiree
Seth Thorpe
Claude & Julieta Toco
Anthony Tovar
Terri Treiman
Jeanie Tremblay
Truist
Utilivate Technologies, LLC
Gustaf Utterson
Benjamas Vanichkorn
Nicole Vasquez
Ram Villivalam
Wynn Vo
Julie Wainwright
Lisa Walker
Claudine Wilson
Joseph & Gina Woods
Ofelia Wyrick
Jing Xu
Jon & Diane Yost
Jeffery Yost
Linda Zager
Lucas Ziegler

Albany Park Community Center would like to thank all of the wonderful volunteers who have generously given their time to our agency over the past year.

APCC HISTORY



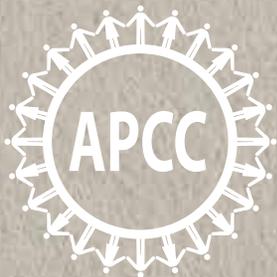
We are a neighborhood-focused nonprofit dedicated to improving the well-being of thousands of children, adults, and families. Our programs are designed to provide the necessary tools to help strengthen skills and develop self-sufficiency. Since 1975, we have operated in neighborhoods where children, individuals, veterans and families are most at risk for poverty, violence, unemployment and educational disadvantage not only in Albany Park but also in Ravenswood, Lincoln Square and Uptown. Our executive offices are located at 1945 West Wilson Avenue, Suite 3000, Chicago, Illinois 60640. The Center's largest program facility is located at 5101 North Kimball Avenue and we also operate child care programs in other facilities located at 3401 West Ainslie Avenue, 4754 N. Leavitt Street and 1020 W. Bryn Mawr Avenue.

APCC was incorporated on September 24, 1975 and is governed by a volunteer Board of Directors operating under a Charter from the State of Illinois and the Board's By-Laws. We are also a United Way member agency. The Board of Directors applied for membership in the United Way of Metropolitan Chicago in 1976 and was accepted as a two-year provisional member in 1977. Based on the agency's excellent first year performance, the United Way waived the second year of provisional membership and

accepted the Center as a regular and full member in 1978. The neighborhood of Albany Park has been the site of dramatic community transition over the years. Predominantly upper-working class Jewish residents lived in the area until the early 1960's. Over the past forty years, the population profile has changed to include a high percentage of poverty-level and low-income working class residents from a variety of backgrounds. Although the majority of its foreign-born residents are from Latin America, substantial numbers are from the Philippines, India, Korea, Cambodia, Somalia, the Former Yugoslavia, Romania, Pakistan and the Middle East. Over 40 different languages are spoken in its public schools and Albany Park is now recognized as one of the most diverse neighborhoods in the entire United States.







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Chicago, Illinois 60640

(773) 583-5111

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