

A place of Courage

Building bridges, both large and small, for the great people we serve.





*The Albany Park Community
Center educates and supports
members of the community as
they determine their own path
of growth and development, by
providing diverse programs and
services for individuals,
families, groups and businesses.*





For 37 years the Albany Park Community Center has supported and educated its neighbors in this incredibly diverse community. **Each person who passes through our doors brings another story of courage to the rich tradition of the United States.** Service to our neighbors is delivered in our award-winning Children & Youth Development, Adult Education, and pioneering Community Development Programs. A continuum of opportunities are offered for children of preschool age with activities to prepare them to be successful students through high school, perhaps to college, into the workforce and a full civic life. Whole families learn and grow together as they build bridges toward a brighter future.

In January of 2012, the Board made a decision to extend the reach of the APCC outside the Albany Park neighborhood in a significant way, for the first time in our 37 year history. The APCC has taken on coordination and management of two Head Start Programs orphaned when the venerable Hull House Association ceased operations. The sound financial footing and solid management in place here at the APCC made a smooth transition possible for the 120 families affected by the closure of Hull House's Head Start programs. So far we are thrilled with the response by our staff and the families at our newest outposts.

The Financial section of this Annual Report tells a compelling story. We urge you to spend some time reviewing the audited financial statement to understand how carefully the APCC staff manages the resources we receive. Despite an economy that continued to challenge us, the APCC posted a healthy growth in cash on hand for the period. The Center's operating results are positive over the past four years, a critical indicator of the long-term sustainability of the work we do here. It is clear that we work to get more out of every dollar than any agency around us.

It has been a year of challenge, great success and sustained dedication to our mission. We are excited to look ahead to the next chapter for APCC as we carry courage forward to new areas of the city.

Harold Rice, Jr.
Peggy Boyd



A courageous journey: Lamiaa Bonchghoul

When Lamiaa, her husband and daughter arrived in the United States from Casablanca, Morocco, in 2008, she was pregnant with their second child; they were friendless and struggled to find their way around in their new neighborhood, Albany Park. Lamiaa had been told by a neighbor of the resources offered by the Albany Park Community Center (APCC). Walking through the doors of the APCC marked the start of this young woman's journey from shy newcomer to committed community advocate.

Lamiaa signed her daughter up for Head Start and began attending ESL classes with the Family Literacy Program, quickly completing all four levels of our ESL classes. After passing the GED exam Lamiaa began to tutor other APCC students, adding extra insights to her instruction based on her own experience.

Confident in her language skills and optimistic about her family's future, Lamiaa is currently attending Wilbur Wright, one of the City Colleges of Chicago, where she is pursuing an Associate of Science Degree. She hopes to transfer to a 4-year college to pursue her Bachelor's Degree and become a certified laboratory technologist.

Lamiaa is grateful for the support and encouragement of the APCC instructors and her fellow students. In addition to tutoring at the Center, she is an active proponent and supporter of our mission. Lamiaa has spoken publicly as an advocate for continued funding of adult education classes like those she attended. This fall Lamiaa will register her son at the APCC Head Start Program. The Bonchghoul family will start a new chapter and the APCC will continue to be a steady support at their side.

APCC is committed to the emotional and cognitive well-being of young children and to ensuring that children have access to essential medical care. Here are a few results that we are especially proud of:

- 96% of the children enrolled in APCC's Head Start had medical insurance and a medical home by the end of the school year
- 95% had dental exams, and 96% received preventative dental treatment
- 96% were up-to-date on scheduled preventative and primary health care, including their immunizations



Courage comes
in all sizes

Children and Youth Development Programs

Children and Youth Development Programs aim to prepare children for a lifetime of learning and success. Often, whole families follow their smallest members into the APCC through our Early Childhood Education classes. Inclusion of parents and siblings in

workshops, activities and holiday celebrations within the neighborhood can lead to participation of extended family members in the Center's other programs. A whole lot of hope for future success in school and life is carried in those small backpacks.

Children and Youth Development Programs offered through the Center include:

- Head Start/Child Care Collaboration—ages 3-5
- Preschool For All Collaboration—ages 3-5
- School Age Program—grades K-6
- Teen Reach—grades 5-8
- Gear UP—the critical high school years

Head Start as the Gateway to Growth

Head Start is the nation's leading investment in Early Childhood Care and Education. Head Start provides a range of comprehensive education, health, nutrition, parent involvement and family support services and has primarily served at-risk children and their families since 1965*. APCC's Head Start Program addresses the needs

of one of the most culturally diverse neighborhoods in the entire United States with:

- **Cultural Sensitivity:** Each child is seen as a unique individual who brings his or her own distinct heritage and culture to APCC. Through play, children integrate their diverse experiences with those of their

peers into the classroom, while creating, exploring and discovering the world around them.

- **Staff Diversity:** Our staff reflects the incredible cultural diversity of the neighborhood the APCC serves by representing 12 countries and speaking 11 different languages. This allows us to better connect and

communicate with our clientele and to serve the needs of their children and families.

- **Staff Consistency:** Our APCC staff is committed to the long-term success of our clients and our community, and as a result, we benefit from a low level of staff turnover. APCC employees have worked at the agency for an average of 11 years and this ensures consistency and clarity in program objectives.



*National Head Start Association - Basic Head Start Facts

The courage
to begin again

Core programming is tailored to provide adults in the community with educational opportunities to help them improve their chances of finding employment, supporting their children's success in school, completing their secondary education, attaining proficiency with computers and gaining United States citizenship. The APCC's intergenerational service offerings mean that entire families may be enrolled in several programs at once. The people we serve come from 60 countries around the world. Each of them has come to the APCC to better their chances of succeeding. We honor their courage.



Adult Education

Last year alone 1,300 adults in the neighborhood walked through the doors at the APCC to stake their claim on a brighter future. The courage of each of these students inspires the APCC staff and volunteers to bring their best to class each and every day. Measurable improvement in reading and writing skills was shown by more than 80% of these students.

- English as a Second Language (ESL)
- General Education Development (GED)
- Adult Basic Education (ABE)

Adult Literacy

This one-on-one or small group tutoring program is available for adult learners with limited basic and/or English skills. Last year 351 adult learners received tutoring in English, reading and/or math. 83% of those who studied 50 hours or more demonstrated measurable learning gains, while 37 transitioned into

APCC's on-site ESL, ABE or GED classes. 145 adult volunteers provided 5,146 hours of tutoring instruction through the Center's Adult Literacy and Citizenship programs.

Citizenship Classes

Classes and tutoring are offered in both English and Spanish. We are very proud of the 72 students who gained United States citizenship through the program in 2011.

Community Technology Center

The Center offers free internet access to adults in the community and computer classes for a minimal fee in Basic Computing Skills and Microsoft Word, Excel and PowerPoint in both English and Spanish.

Employment and Career Program

This program provides job readiness training that includes resume and job

interview preparation for adult education students at APCC. Students can explore career options and gain information about job training programs and college education resources. A Health Career Preparation class is offered to provide educational support in order to help students prepare for entry-level employment in the health field. The course equips students with skills in the areas of context-specific vocabulary, reading, writing, verbal math, and computer literacy. The course also includes health-care skills development, job readiness, and healthcare career exploration. GED preparation is also available for Health Career Preparation students.

Family Literacy

This program serves children ages one to three, whose parents are also

attending adult education classes.

Family Literacy also coordinates with Early Childhood Education for children ages three to five and offers a supportive environment for adult education, parent education, child interactive literacy activities and child education. Of the 70 families served, more than a dozen continued with more formalized programming for their children, and 65 parents completed more than 60 hours of training in health, nutrition, discipline, helping with homework and household safety. 18 families went on to secure their own library cards to continue their literacy journey.



The courage
to make a
difference

Community Development



Our innovative approach to community building empowers residents and business owners to build economic prosperity and increase stability by supporting efforts in fair and safe housing, business development and reducing unemployment.

Business Planning and Development Center—Work with neighborhood businesses to improve the business climate and foster creating of new businesses.

Housing Resource Center—Foster cooperation between renters, landlords and homeowners in the neighborhood. Improve access to utilities for needy families.

Counseling Programs—Provide clinical support, consultations and referrals to our program participants to stabilize their families.



Workforce Development Center—Help unemployed people in our local area prepare for, find and retain good-paying jobs.

- Job Readiness Programs
- Computer Resource Center
- One-on-One Employment Consultation
- Referral and Screening Services for Area Employers
- On-site Recruitment Events

Specialized Veterans' Services—Provide economic, emotional and advocacy support for service members returning to our community.

- Employment Assistance
- Individualized Counseling
- Facilitate access to assessment and support for service-related issues



Evelyn Zaar, a founding member of the Albany Park Community Center, passed away last December. Without Evelyn's determination and vision, the APCC would never have grown into the landmark agency that it is today.

Evelyn grew up in Mattoon, Illinois and graduated from the Masonic Hospital School of Nursing in 1950. She and her husband Rudolph moved to Albany Park and raised their daughter Caryl in the neighborhood. Always an organizer and blessed with an indomitable will, Evelyn joined the small group of neighbors and businessmen that formed the APCC in the summer of 1975. Her guidance and encouragement of APCC staff was constant for the rest of her life.

Evelyn's tireless efforts to serve her community were not limited to her work with APCC. Evelyn coordinated the Christmas Parade in Albany Park for 19 years, served as Chairperson of Community Mental Health for the northwest side of Chicago, monitored gang violence as the Beat Representative for the 17th District of the Chicago Police Department, and until a year before her passing, served as the President of the West River Park Improvement Association. Evelyn leaves a legacy of faith, compassion, dignity and service to all of us in Albany Park. We were touched and honored when we learned that she had given us one last gift, a generous bequest in her will. Evelyn Zaar is a guiding star for us all.



Nelly Altez-Rodriguez

Thirty years ago, newly arrived to the United States from the Philippines, Nelly was looking for something to do with her time and energy. She found the Center listed in the phone book and started as a volunteer. Over the years, Nelly has held an assortment of titles including: Kindergarten Teacher, Assistant Director for the School Age Program, Head Start Site Director, Health and Disabilities Coordinator, Parent Involvement Coordinator and for the last 15 years, Family Service Worker. Nelly's dedication to helping people and serving this agency is truly an example to us all. We thank you, Nelly, for 30 great years of service.



Evelyn Zaar

Faces of
courage at APCC

A Place of Courage

Senior Staff

Harold Rice
Chief Executive Officer

Brendan Foster
Chief Operating Officer

Andy Nordstrom
Chief Development Officer

Mary O'Reilly
Chief Program Liaison Officer

Paul Dicaro
Chief Financial Officer

Ewa Kulas
Senior Director of Adult Programs

Dina Evans
Senior Director of Children's Programs

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Hibbard Elementary School

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Vice Chairman, NEIU

Peggi Boyd, Chairman
Labelmaster

Sue Connolly
MKMB Restaurant Partners, LLC

Jim Danaher
Bank of America

Susan Dawn
Panter, Dawn and Associates

Gian Farruggia
North Park University

Thomas Gunderson
Solo Cup Company

Dennis G. Hammer,
Corporate Board Representative
North Shore Community Bank

Marsha Liu
Northwestern Memorial Hospital

Marla Mason
JMM Developments

John Sneed, Treasurer
HSBC Bank USA, N.A.

Rafik Talaty
Resident

Corporate Board

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PAK 2000, Inc.

Robert D. Gecht
Albany Bank & Trust Co.

Dennis G. Hammer
North Shore Community Bank

Diane Kallenback
39th Ward of Chicago

Carl Manns
Swedish Covenant Hospital

Kimberly I. Tester
Heartland International Health Center

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PFS Financial, LLC.

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Community Volunteer

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Robert Bedford, Chairperson
NEIU

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Verna Burton
*Veterans' Neighborhood
Builders Association, Inc.*

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Volta Elementary School

Kwang Lee
Mutual Financial Group

Rebecca Starr
HRAdvantage

Melissa McDaniel
North River Commission

Young Park
House of Weddings

Jose Rodela
Horizon Hospice

Daniel Tepke
North Park University

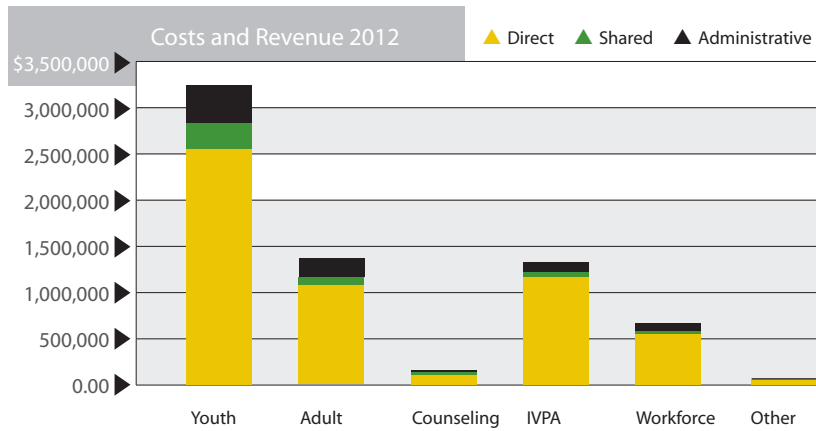
APCC Facts:

- Founded in 1975
- Nearly 9,000 individuals and families served annually
- The largest social service agency exclusively serving Albany Park, one of the most diverse neighborhoods in the United States

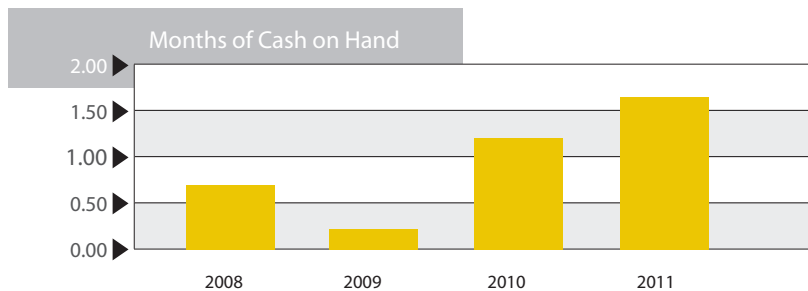


Albany Park Community Center Financial Statement

Audited Results as of 06.30.2011



Albany Park Community Center has been active across four decades. Accounting for the outcome of our work is beyond dollars and cents. Decisions made to introduce or continue services to our members are factored by Return on Mission, rather than Return on Investment. Through thick and thin, the team here at APCC is committed to providing life-changing services and opportunities to neighborhood residents. The APCC operates efficiently and strategically to be good stewards of the funds we receive.



Cash on hand is a measure of an agency's ability to adapt and respond. APCC has been able to show steady gains in cash on hand despite a tough economy and funding challenges at the local, state and federal levels.

Assets	2011	2010
Cash	\$ 837,073	\$ 591,442
Contracts receivable	1,118,665	1,006,394
Due from subcontractors	259,618	-
Prepayments	35,217	7,958
Property and Equipment (Less accumulated depreciation of \$1,328,720 and \$1,465,240 in 2011 and 2010, respectively)	865,080	944,781
Total Assets	3,115,653	2,550,575
Liabilities and Net Assets	2011	2010
Liabilities		
Accounts payable	\$ 34,616	\$ 11,774
Accrued liabilities	302,989	391,340
Due to Illinois Community College Board	-	110,000
Deferred revenue	567,453	55,553
Capitalized lease obligations	6,716	13,482
Mortgage note payable	392,223	404,564
Total Liabilities	1,303,997	986,713
Net assets		
Unrestricted	1,519,493	1,330,748
Temporarily restricted	292,193	233,114
Total Net Assets	1,811,656	1,563,862
Total Liabilities and Net Assets	\$ 3,115,653	\$ 2,550,575

Sincere thanks
to our supporters

\$1,000,000+

Department of Family & Support Services
Illinois Violence Prevention Authority

\$500,000-\$999,000

Illinois Community College Board

\$250,000-\$499,000

Department of Commerce & Economic Opportunity
Chicago Public Schools
Illinois State Board of Education

\$100,000-\$249,999

Illinois Department of Human Services
Mayor's Office of Workforce Development

\$50,000-\$99,999

Illinois Secretary of State
McCormick Foundation

\$25,000-\$49,999

Polk Bros Foundation

\$10,000-\$24,999

Anonymous Foundation
Bank of America Foundation
Mrs. Elizabeth Guenzel
Field Foundation
JP Morgan Chase Foundation

\$5,000-\$9,999

Anonymous
Mr. Robert Gecht
North Shore Community Bank & Trust
The Owens Foundation
Mrs. Evelyn Zaar

\$1,000-\$4,999

Blackman Kallick
Joseph E. Byrd
Gianfranco Farruggia
Mark Gastineau
James Morrissey
Clarence Schawk Family Foundation
Edward J. Schneiderman
Swedish Covenant Hospital
Molly Vanderloo
Philip R. Warth, Jr.
Joseph L. Wisniewski

\$500-\$999

Elizabeth T. Jackson
Mr. & Mrs. Philip F. Maher
Lynda Olander
Peterson Pulaski Business & Industrial Council
Mr. & Mrs. Robert Pierce
Precision Plating Company
Sauganash Chamber of Commerce

\$250-\$499

Joseph J. Duffy Company
Anita Kallman
Gregory Klein
Margaret E. Laurino
Kenneth Norgan
Elizabeth Raleigh
Jose L. Santillan
Cliff Shapiro

Up to \$249

Abbott Laboratories Fund
Mr. & Mrs. Scott Ahlman
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Donna Wojcik
Joseph & Gina M. Woods
Jeffery Yost

Volunteers Albany Park Community Center would like to thank all of the wonderful volunteers who have generously given their time to our agency over the past year. A complete list of volunteers can be found on our website, www.apcc-chgo.org. Albany Park Community Center, Inc. 3403 West Lawrence Avenue, Ste. 300, Chicago, IL 60625

